



# **LEADERSHIP IMPERATIVES FOR CARIBBEAN DIGITAL TRANSFORMATION & LESSONS FROM AROUND THE GLOBE**



# Government Processes: Resource Intensive



Manpower  
Office space  
Equipment & Furnishings  
Storage

Storage  
Transport  
Security

...and vulnerable



# 1- LOOKING INTO GLOBALIZATION EFFECTS





## 2- LOOKING INTO GLOBALIZATION EFFECTS





3- Transformation  
Strategies of some  
public & Private  
Institutions in central  
Europe. (Focus on  
Belgium)

**Electrabel**  
GDF SUEZ

**Atos**  
Worldline



  
**BNP PARIBAS**  
**FORTIS**

ING  BANK

  
**Carrefour**

  
**EUROCONTROL**

  
*Post-trade made easy*

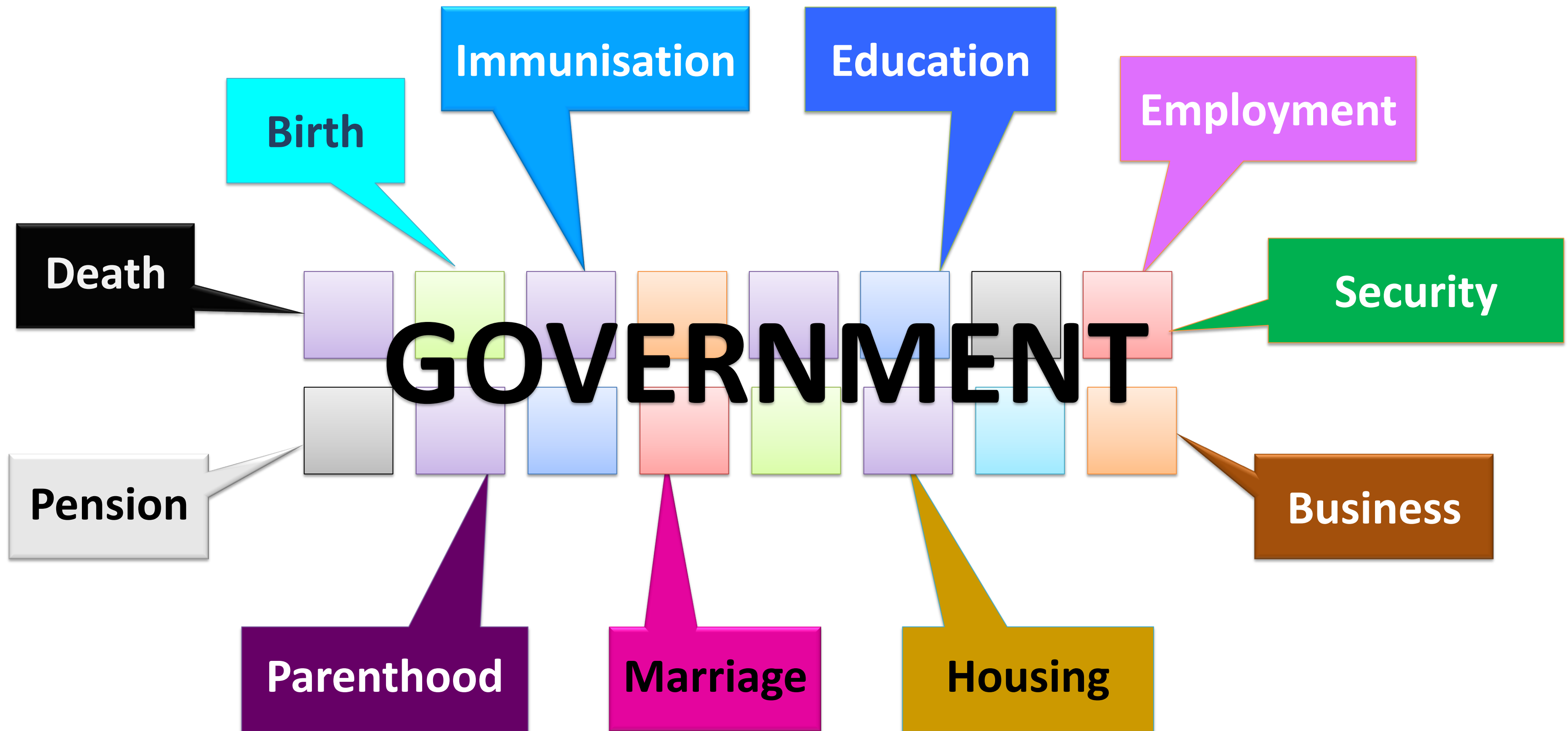


  
**ZURICH**  
FINANCIAL SERVICES

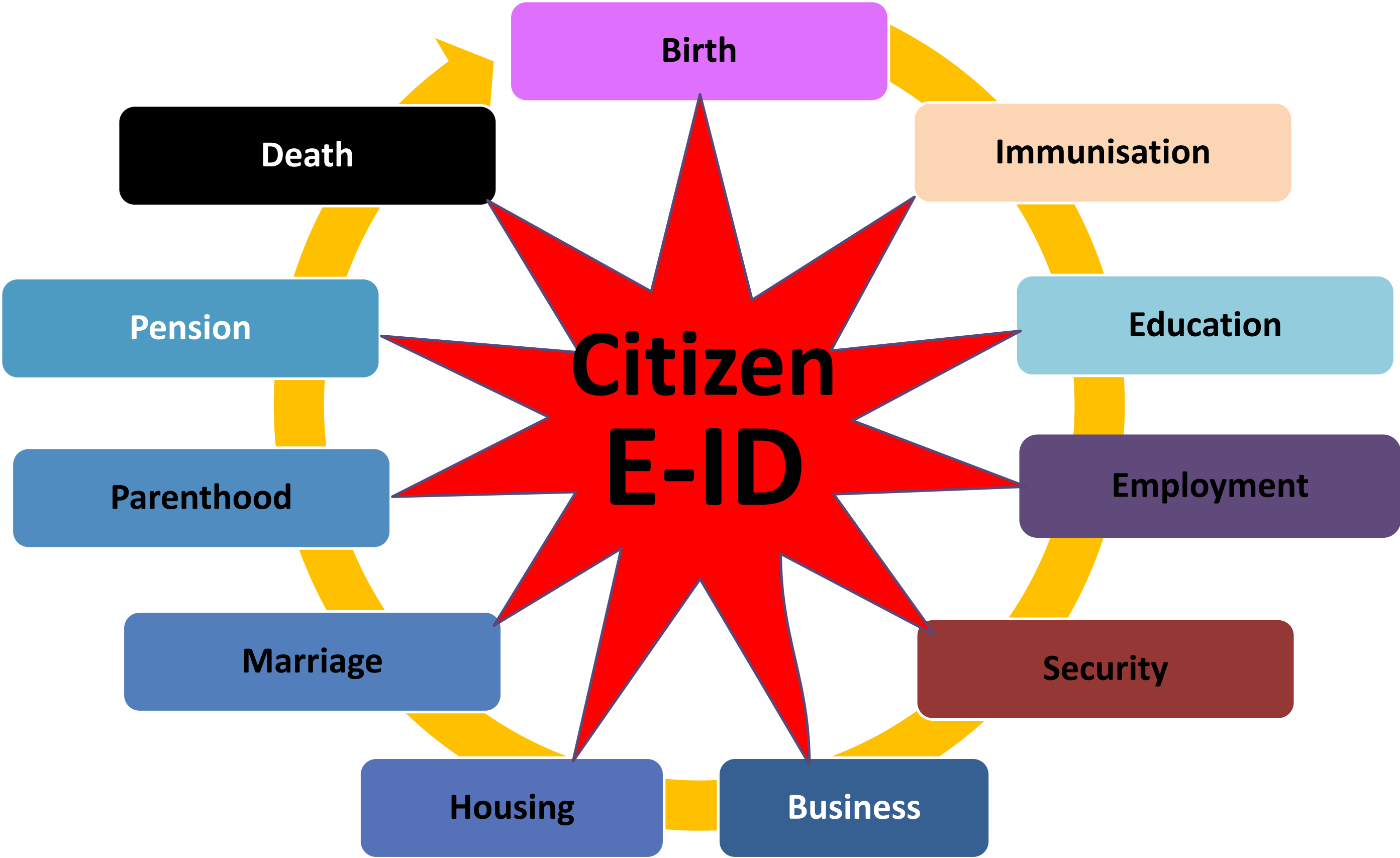
# 4- DIGITAL TRANSFORMATION LEADERSHIP IMPERATIVES FOR THE CARIBBEAN – THE OPPORTUNITIES

1. Visions of the future (Caribbean + Country or Island)
2. Investment partnership toward sustainable and reliable infrastructures in the region (Governments & Businesses)
3. Excellent opportunity to develop efficiency in everything & improve lives with digital transformation
4. Massive business & economic development opportunity for the region through digital innovation
5. Opportunity for better disaster management, poverty reduction, security improvement, nature protection, resources rediscovery and re-evaluation.

# The Government and it 21<sup>st</sup> Century Citizen



# The Citizen and his 21<sup>st</sup> Century Government





# 6 – MY BEST ROADMAP FOR LEADING & SUCCEEDING ANY DIGITAL TRANSFORMATION INITIATIVE



1. **Clarify The Vision (s)**
2. Define goals, their order of priority & allocate budgets
3. Leadership team creation & investment for self-transformation
4. Define your digital strategy, innovation & detailed roadmap (+Tech)
5. Resources re-evaluation & partnership strategy
6. Invest in people's self-transformation & digital education
7. Technology Investment
8. Implementation (Small iterations)
9. Monitoring & evaluating
10. Continuous innovation & improvement



# 7- MY DIGITAL TRANSFORMATION SUCCESS FORMULA



$$DT = \frac{IT \times BT \times TT}{F}$$

DT= Digital Transformation

IT= Individual Transformation

BT= Business Transformation

TT= Technology Transformation

F= Fear

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# 8- TOP 7 LESSONS LEARNED FROM AROUND THE GLOBE AND TO WATCH OUT FOR IN THE CARIBBEAN



1. Define and clarify your vision first. Vision challenges cause most failures.
2. Public sector transformation is the most challenging and slower (Exception: Dubai)
  - Extreme feeling of comfort in public organizations (globally)
  - Highest level of resistance to change
3. International partnerships experience identity crisis causing high resistance and solutions delay - Invest in self-transformation for 2 & 3.
4. Poorly defined digital strategy lead to poor agreements, increased costs, delivery delays, conflicts and failures. (Even with industrially customized solutions)
5. Review and reinvent your processes - most are not efficient for the digital age.
6. Don't lead with technology but use technology to improve leadership & management.
7. Data is your best friend (Business Intelligence, AI, innovation & everything else)





## 9- Take The Lead Now!

**We are in the digital tsunami time, there is no time to wait. Else you'll experience severe if not fatal downturn.**

**Craft Your Digital Vision, Goals & Allocate Your Budget to move forward.**



# 10. More info or want to know how I can help you? Let's Talk!

**BOOK A COMPLIMENTARY 30 OR 60 MINUTES EXECUTIVE ALIGNMENT WITH ME: [CALENDLY.COM/MNADIAVINCEN](https://calendly.com/mnadiavincen)**

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# THANK YOU!