



Accelerating Digital Transformation

Internet Governance Matters



e-Government Survey 2020 - EGDI



SIDS - 7 out of 38

EGDI - 81 out of 193

Pandemic Impact

“The COVID-19 pandemic is a public health emergency.... An economic crisis, a social crisis and a human crisis that is fast becoming a human rights crisis.”

**Antoni Guterres,
United Nations Secretary-General**

The Transformation Imperative

- Enhance the foundational infrastructure
- Enterprise collaboration technologies
- Focus on online case management
- Adoption of digital identifier
- e-Payments

Implementation Focus: Enhanced foundational infrastructure



GovNeTT
Working for you Now...
Essential for the Future.

GovNeTT Government Wide Area Network (GovNeTT) platform for Ministries, Divisions, and Agencies: an essential ingredient for e-government service and development.

Implementation Focus Enterprise Collaboration



Implementation Focus: Online Case Management

- Online submission and management of artefacts related to customer interactions to facilitate service delivery
- Key Benefits include:
 - Transparency
 - Accountability
 - Traceability
 - Data analytics
 - Social distancing



Implementation Focus: e-ID



Implementation Focus: e-Payments





- **Supporting Legislation**
 - Electronic Transaction Act
 - Data Protection Act
- **Cyber-Security**
- **GoRTT Data Governance**

- **e-Procurement**
- **Public Sector IT Governance**
- **Cloud Strategy**
- **Change Management**

The Future of Government



PROACTIVE



ONLINE



24/7



INTUITIVE

THANK YOU
BE
SAFE!

